

St. John's 2020: *Explore the Edge!*



[Delta Hotels by Marriott
Conference Centre](#)

St. John's, Newfoundland
Monday, June 8 through
Thursday, June 11, 2020

Preliminary agenda as of February 5, 2020 *(subject to slight adjustments)*

Pre-conference Sunday, June 7 and Monday, June 8 and **Post-conference** Thursday, June 11 and Friday, June 12

<p>Various days/times</p> 	<p>Optional half-day and full-day tours via McCarthy's Party Use our unique link to the McCarthy's website and book pre- and post-conference tours via their online portal. Pick your dates, fill out the form, and pay McCarthy's directly <i>(optional tours not included in your conference fee)</i>. McCarthy's Party offers a variety of local tours and full-day experiences from St. John's. All guides are local experts who will provide in-depth knowledge of the history and culture of Newfoundland – while entertaining you with their personal anecdotes. <u>Use this custom link to learn more and book</u> <i>(always make sure MGMAC Tours is selected in green on the left side of the screen)</i></p>
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Monday, June 8, 2020

<p>3 to 4:30 p.m.</p>	<p>Registration (option 1) Exhibitors may be able to set up during this period: to be confirmed closer to the conference</p>
<p>6:15 to 7 p.m.</p>	<p>Registration (option 2)</p>
<p>7 p.m. +</p>	<p>MGMAC President's reception Conference delegates, registered companions, and exhibitors are welcome. Join us for light hors d'oeuvres and cocktails. Reconnect with friends and meet new colleagues at a friendly, welcoming gathering. Start your Newfoundland experience off right with a "screech-in" – a ceremony performed on non-Newfoundlanders (known to Newfoundlanders as a "come from away" or "mainlander") involving a shot of screech (rum), a short recitation, and the kissing of a cod.</p>

Tuesday, June 9, 2020

7:30 to 8:30 a.m.	<p>Conference kick off breakfast. Exhibitors may set up beginning at 7 a.m. to be ready for 10 a.m.</p>
8:30 to 8:45 a.m.	<p>Opening remarks</p>
8:45 to 9:50 a.m.	<p>L7™ Leadership FUNdamentals with Barry Green Our first session is about character, capacity, and creativity in leadership. Barry will engage you with an entertaining talk about seven elements of leadership that begin with the letter L. He will cover team building, connection, communications, balance, stress, and a whole lot more. Most importantly, we'll charge you up with strategies for "getting 'er done." Barry lives in Mount Pearl, Newfoundland. He has spent more than 20,000 hours speaking, training, and facilitating over a 40-year career in leadership training and development. He is a Master Facilitator with the Virtues Project™, a Facilitator with Personality Dimension®, and a vocalist, writer, dancer, and cartoonist.</p>
9:50 to 10 a.m.	<p>Exhibitor presentation to members (<i>infomercial 1 of 4</i>)</p>
10 to 11 a.m.	<p>Visit Exhibitor Showcase and enjoy refreshments and networking</p>
11 a.m. to noon	<p>Come to the Campfire! We're lining up a series of short presentations to share knowledge and generate group discussion. Members will talk about interesting experiences, challenges they overcame, wins (or train wrecks!), then invite comments, insights, and questions from peers in the room. Topic examples: lessons learned while implementing new technology, ways to improve systems and productivity, how to manage a tricky situation, etc. Members can choose to invite a supplier exhibiting at the conference to present with them where appropriate. Campfire sessions are informal, with minimal slides and lots of group participation. Let us know if you want to present or lead a discussion.</p>
Noon to 12:10 p.m.	<p>Exhibitor presentation to members (<i>infomercial 2 of 4</i>)</p>
12:10 to 1:10 p.m.	<p>Lunch (exhibitors please join us; you don't need to be at your booth over lunch)</p>
1:10 to 2:10 p.m.	<p>Managing Sick Leaves with Maria McDonald, McDonald HR Law Maria McDonald has been practising employment law for more than 20 years. For the past 10 years, she has focused specifically on employment law issues in the health care field. Maria will discuss best practices for managing short- and long-term leaves, covering topics such as:</p> <ul style="list-style-type: none"> • What information can an employer request? • Are all sick leaves protected under human rights law or are there situations when you do NOT have to accommodate? • What is reasonable accommodation? • What are an employer's rights when an employee is approved for short- or long-term disability? • How long is too long? <p>Maria will share case scenarios and will provide a sample medical questionnaire (a template for you to use to obtain medical information regarding a sick leave).</p>

2:10 to 2:20 p.m.	Take 10 quick stretch and restroom break
2:20 to 3:20 p.m.	Exhibitor-led talks Exhibitors will be invited to submit proposals to present educational sessions. We'll choose two timely, relevant, and practical 30-minute presentations.
3:20 to 3:50 p.m.	Visit Exhibitor Showcase and enjoy refreshments and networking
3:50 to 4:50 p.m.	Diversity and Unity: Understanding The 5 Tribes™ with Barry Green In this session, Barry is back to explore five temperaments at work in our clients, colleagues, and communities and how to speak the language of each. We'll explore the perspectives, language, and character of each temperament, better understanding what makes each tick and identifying ways to bridge gaps in real world communication. You'll leave with a powerful understanding of the diversity and unity of temperament and character and how to optimize both for greater professional communications and results.
4:50 to 6:15 p.m.	Free time
6:15 p.m.	Meet in main lobby for a 7-minute walk to YellowBelly Brewery and Public House Originally constructed in 1725 and one of the oldest structures in North America, YellowBelly is the place where the Great Fire of 1892 was finally extinguished. Enjoy cool cuisine and beers brewed on site, all at the famous corner of George Street and Water Street. We'll have a casual yet elegant dinner and some entertainment. Exhibitors and all registered companions welcome.

Wednesday, June 10, 2020

7:30 to 8:30 a.m.	Breakfast
8:30 to 8:35 a.m.	Opening remarks
8:35 to 9:40 a.m.	Effective Onboarding and Adoption Processes for Digital Health Technologies with Canada Health Infoway Our presenter will describe how lessons learned from firsthand experiences in the deployment of PrescribeIT® to medical practices have been used to develop a robust and efficient clinic onboarding process. We'll discuss how to develop and monitor key performance indicators related to clinic readiness, training, user satisfaction, perceived benefits, and barriers to adoption, all necessary pieces to assist you in successfully implementing new services into your medical practices.
9:40 to 9:50 a.m.	Exhibitor presentation to members (<i>informercial 3 of 4</i>)
9:50 to 10:30 a.m.	Visit Exhibitor Showcase and enjoy refreshments and networking
10:30 to 11:30 a.m.	Access to care, patient-centred care, coordination within the health system, and use of information technologies...how does your province and clinic measure up against international survey results? A second session with Canada Health Infoway Learn about the 2019 Commonwealth Fund International Health Policy Survey, which gathers the views and experiences of primary care doctors across 11 countries.

	<p>Canada Health Infoway will provide an overview of survey results for Canada, describe how results differ across provinces, and discuss how physicians in Canada compare with their international counterparts (spoiler alert: Canada falls below the international average on many of the indicators).</p> <p>Findings will be explored in a meaningful way so we can have a good discussion about how these results relate to our practices and how we can improve.</p>
11:30 to 11:40 a.m.	Exhibitor presentation to members (<i>informercial 4 of 4</i>)
11:40 to 11:45 a.m.	Take 5 quick stretch and restroom break
11:45 to 12:45 p.m.	<p>Managing Family Status Accommodation with Maria McDonald, McDonald HR Law</p> <p>Maria returns to help you deal with employees asking for changed work schedules or time off work to care for children and parents, including managing challenging or uncooperative employees. She will cover topics such as:</p> <ul style="list-style-type: none"> • What information can an employer request? • Can the employer ask about the employee's personal supports (such as family, day care, meals on wheels, etc.)? • Can an employee demand a specific accommodation? What are the employer's rights in choosing the appropriate accommodation? <p>Maria will provide a sample accommodation policy, which explains to employees their rights and responsibilities in the accommodation process.</p>
12:45 to 1:30 p.m.	Lunch (exhibitors please join us for lunch until 1:25 p.m.)
1:30 to 2:10 p.m.	<p>Visit Exhibitor Showcase one final time</p> <p>Exhibitors take down displays after 2:10 p.m.</p>
2:10 to 3:10 p.m.	<p>Employment Law Q&A with Maria McDonald, McDonald HR Law</p> <p>Submit your questions during registration or bring them along. Maria will prepare some answers beforehand and will leave time to answer your questions on the spot. Sample topics:</p> <ul style="list-style-type: none"> • Employees who are also patients • Disciplining/terminating an employee who has raised a statutory or legal right • Changing an employee's job while she is on maternity leave • Vacation and benefits related to maternity leave <p>Maria's specialties include human rights, employment leaves, hiring, termination, harassment, and team disputes.</p>
3:10 to 3:30 p.m.	Prize draw with exhibitors (must be present to win)
3:30 to 4 p.m.	Grab a snack to go and get ready for excursion to Signal Hill
4 p.m. (bus times tbd)	<p>Meet in hotel lobby for bus departures to Signal Hill (10-minute drive)</p> <p>Overlooking the entrance to St. John's harbour and crowned by Cabot Tower, Signal Hill National Historic Site has panoramic views of the city and the Atlantic Ocean. Let's hope for whale and iceberg sightings! We'll drop into the visitor's centre, the Queen's Battery Barracks, and Cabot Tower. Enjoy photo ops and hiking trails. Entrance fee included in conference fee.</p> <p>Exhibitors and all registered companions welcome.</p> <p>Departure times from the hotel and from Signal Hill to be determined. We expect to offer two options.</p>

6:30 p.m.	<p>Join us for dinner at the conference hotel Exhibitors and all registered companions welcome. After dinner, the evening is yours! (Use the MGMAC Google Group to arrange or seek out a group to hang out with!)</p>
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Thursday, June 11, 2020

7:30 to 8:30 a.m.	Breakfast (exhibitors please join us before you leave)
8:30 to 8:35 a.m.	Opening remarks
8:35 to 9:10 a.m.	Tentative: a presentation by a representative of the Newfoundland and Labrador Medical Association
9:10 to 9:15 a.m.	Take 5 quick stretch and restroom break
9:15 to 10 a.m.	<p>MGMAC Annual General Meeting Your association’s yearly business meeting, including election of the Executive Committee. Hear about what’s up with MGMAC and our 2021 conference location! (Door prizes!)</p>
10 to 10:20 a.m.	Break with refreshments and networking
10:20 to 11:50 a.m.	<p>Cybersecurity: How to Protect Your Patients’ Information and Your Practice with Saegis, a member of the CMPA family Cybersecurity and privacy breaches are a growing problem in healthcare. Where are cyber attacks and privacy breaches happening and what is the impact? As clinics become more connected through technology, their exposure to cybersecurity threats and privacy breaches increases. Healthcare providers and administrative staff face multiple and varied cybersecurity risks every day. Hackers are sophisticated and know that simple, daily tasks can make a system vulnerable. Learn more about why cybersecurity is a growing concern for clinics; what obstacles clinics face and how they are vulnerable; where the risks are; and how to protect your clinic. In this interactive session, we’ll explore the evolving landscape of cybersecurity in healthcare. Saegis delivers professional development for physicians and healthcare professionals, safety programs for institutions, and practice management solutions for physicians and team-based practices.</p>
11:50 to 12:50 p.m.	<p>Facilitated discussion and problem solving with peers Bring your questions and get solutions to challenges you face in your clinic. The floor is yours in an informal, safe environment for sharing and helping each other.</p>
12:50 to 1:50 p.m.	Lunch

Thank you and safe travels!